

## Mobile Library Services

Selwyn Libraries will take its current mobile library bus off the road on Friday 12 April.

There will be a new range of outreach services that will operate from July, including libraries delivering programmes directly to schools and pre-schools, increased availability of digital resources, personalised services for users, and books-by-courier services.

In the interim to ensure that your library needs are met we will be setting up a temporary service which will run from mid-April until the new service begins.

Those that have borrowed an item from the mobile library since 1 October 2018, we will contact you by post or email to give you more information and keep you updated.

Some key queries you may have are below:

### Why are you stopping the current mobile service?

The old mobile bus would need to be replaced, this would be expensive to buy and equip a new one. We will instead put a smaller van on the road and work with you to meet your library needs.

### How will I get books?

Over the next few months we will provide a Council courier service to deliver books that you place on hold. You can place a hold via the online catalogue, or you could ring a library to place a hold.

The Lincoln and Rolleston libraries are now open on Sundays, to give you more options on when you can visit a library.

If you are interested in eBooks, we are increasing our stock, especially of audiobooks. If you need help to access these please let us know.

In the longer term, we will have some options for you and will be letting you know about those in April or May.

### How will schools, preschools and institutions receive books?

Over the next few months, we will deliver book boxes and any online holds that you place. Alternatively, you could visit a library to select your own books.

In the longer term, we will have some options for you and will be letting you know about those in April or May.

### How will I return books?

We will pick up any books you currently have issued at the same time we drop books off.

Alternatively you could drop them off at any library.

### What if my books are overdue?

For the next few months we will be extending the loan periods of books currently on issue from the mobile library. If any of your books do still become overdue before the new service is running, we will waive any fines.

### How will I receive my holds?

You can continue to place your holds in the normal way. We will deliver them as indicated above.

### Are you buying a new vehicle?

Yes, we are buying another vehicle. It will take us a few months to get it ready. However, it's smaller than the current library bus and won't carry the same range of books. We are keen to more directly supply you with reading material that you want. There will be a smaller number of books and DVDs to browse.

### How will kids get a library experience?

We are rethinking how we offer our services to our rural communities, which are not near our four libraries in Rolleston, Lincoln, Darfield and Leeston. We will let you know as soon as possible what your options are.

### If you have any further questions, email:

[mobile.library@selwyn.govt.nz](mailto:mobile.library@selwyn.govt.nz)

You will receive a letter or email from us in April or May if you have borrowed from the mobile library since 1 October 2018.